



# COVID-19 Technology Response System

## Weekly Update

September 25, 2020

Welcome to the Weekly Update for the COVID-19 Technology Response System.

The Department of Health and Senior Services (DHSS) offers a comprehensive and interoperable suite of software to empower public health agencies and give them all the tools they need to respond to COVID-19.

Each week we will provide information about new features, resources, upcoming releases, and other important information about the three tools that make up the Technology Response System: Electronic COVID-19 Case Reporting, EpiTrax and MO ACTS.

Check out the intranet sites here:

- [Electronic COVID-19 Case Reporting](#)
- [EpiTrax](#)
- [MO ACTS](#)

### Question of the Week:

#### How are jurisdictions assigned in EpiTrax?

There is a built-in geocoder within EpiTrax. When lab tests enter EpiTrax, the geocoder will assign a county jurisdiction based on the address. These county jurisdictions are then translated to an investigating agency to which the case will be assigned.

If the geocoder does not automatically detect an address, DHSS will use additional geocoding software to determine the jurisdiction of the address.

If you need to route a case to a different jurisdiction, consult the [Re-Routing Cases in EpiTrax](#) guide for step-by-step instructions. Send out-of-state case reassignments to [DHSS.BRDI@health.mo.gov](mailto:DHSS.BRDI@health.mo.gov). The Bureau of Reportable Disease Informatics (BRDI) sends reports to other states on a daily basis.

With any of these processes, there is a chance of incorrect assignment. If you determine a pattern in cases that are incorrectly assigned – specific zip codes or addresses – please alert the help desk. They can follow up to determine if there is an issue with the geocoder.

Check out the [EpiTrax User Guide](#) for more information.

## **Electronic COVID-19 Case Reporting Updates:**

Do you have questions about using the Electronic COVID-19 Case Reporting System? Send your questions to the support team at [covid19reportingsystem@health.mo.gov](mailto:covid19reportingsystem@health.mo.gov). Check out our [website](#) for a step-by-step user guide and FAQs.

## **EpiTrax Updates:**

Ask and ye shall receive! We reviewed the treasure trove of questions you have sent in about EpiTrax, MO ACTS, case investigation, contact tracing, and everything in between to update the [EpiTrax FAQs](#). Look for these rolled up as part of the [EpiTrax User Guide](#) soon.

Keep sending your questions! The EpiTrax Team is actively updating and developing best practices and your feedback is essential to that process. Thanks!

## **MO ACTS Updates:**

As of this week, at least one user from each LPHA has received an email with detailed information about MO ACTS. This included training and education resources, next steps, and support opportunities. As a reminder, you will receive your MO ACTS login and password upon completion of the self-guided [MO ACTS Simulation](#). You will note your completion on the last page of the simulation and should receive your credentials by 11:00 the next business day.

We are continuously improving our trainings, resource materials, and making updates based on new system functionality and the latest healthcare guidance. Stay up to date on the [MO ACTS Intranet site](#).

